Zoom Guide

If you're new to Zoom I appreciate that some things might not be obvious so I've produced a quick help guide for you.

Please be reassured that it is very straightforward but if you're not familiar with it some things might not be obvious.

The notes here are based on situations that testing has shown might be worth mentioning; they're not by any means comprehensive!

Offical information can be found on the Zoom website:
https://www.zoom.com/

Support can be found here:
https://support.zoom.com/hc

General Notes

The link found in the your conformation email (**fig 1**) will enable you to access the Zoom sessions via either the app or a browser.

The link will take you to your default browser and you'll be asked if you want to allow the website to open "zoom.us" (**fig 2**). If you already have the app installed then click "**Allow**"; if you don't have the app or would simply prefer to use the browser click "**Cancel**".

(The message you will see will vary from browser to browser. In **fig 2a** and **fig 2b** you'll see the messages displayed by Chrome and Safari on an Apple Mac.

See **1 — Notes about the App** and **2 — Notes about Browser Access** below for more information about each instance.
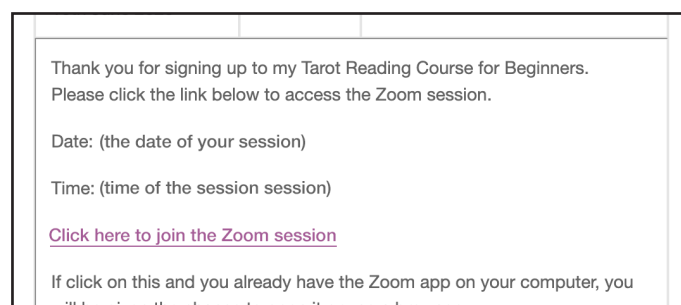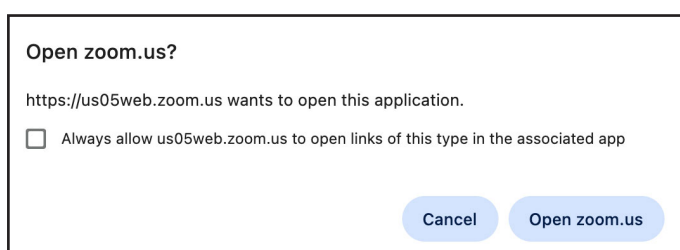
Thank you for signing up to my Tarot Reading Course for Beginners.
Please click the link below to access the Zoom session.

Date: (the date of your session)

Time: (time of the session session)

Click here to join the Zoom session

If click on this and you already have the Zoom app on your computer, you
will be given the chance to open it or use a browser

fig 1

Open zoom.us?

https://us05web.zoom.us wants to open this application.

☐ Always allow us05web.zoom.us to open links of this type in the associated app

Cancel   Open zoom.us

fig 2a

Do you want to allow this website to open "zoom.us"?

Always Allow   Cancel   Allow

fig 2b
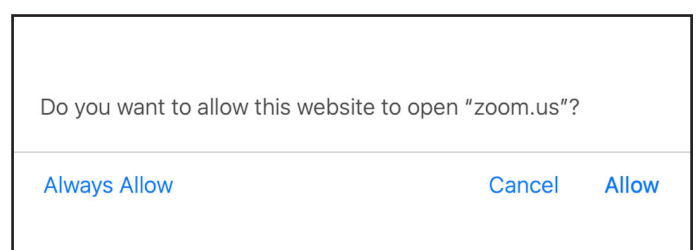
1 — Notes about the App

The Zoom app is free to download and use.

For phones and tablets you can get it from the **Apple App Store** or **Google Play**.

Desktop and laptop users can download it from **https://zoom.us/download**. Once downloaded, install it as you would with other apps and follow the on-screen prompts

First-time users of the app need to know that before you can use it, **you need to create an account after you've installed it**. If you don't do this and you click the links I've sent you, you won't be able to join the session in the app.

Because of this, I suggest you install and set it up well in advance of joining the Tarot Session.

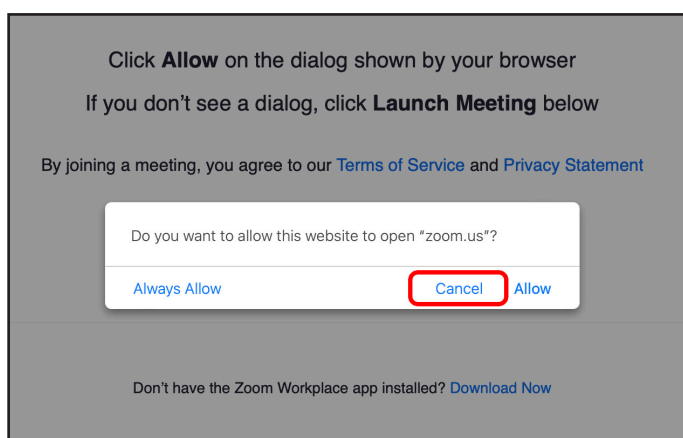**Don't worry if for some reason you can't get it to work!**
You can always join the session by using a browser - see below.

Help and support for the app can be found at **https://support.zoom.com/hc**
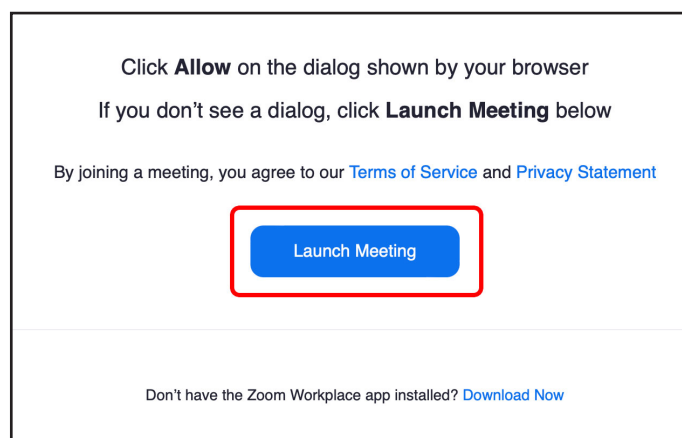
2 — Notes about Browser Access

If you prefer to use a browser instead of the app please follow these steps after you've clicked on the link in your confirmation email.

This is all very easy but testing on different browsers has shown that depending on screen sizes, not all the information you might need is instantly visible. If you're not used it, it can be a bit confusing!

Click **Allow** on the dialog shown by your browser

If you don't see a dialog, click **Launch Meeting** below

By joining a meeting, you agree to our Terms of Service and Privacy Statement

Do you want to allow this website to open "zoom.us"?

Always Allow   Cancel Allow

Don't have the Zoom Workplace app installed? Download Now

1 When your browser opens you'll see a message similar to the above. Click **Cancel**.

Click **Allow** on the dialog shown by your browser

If you don't see a dialog, click **Launch Meeting** below

By joining a meeting, you agree to our Terms of Service and Privacy Statement

Launch Meeting

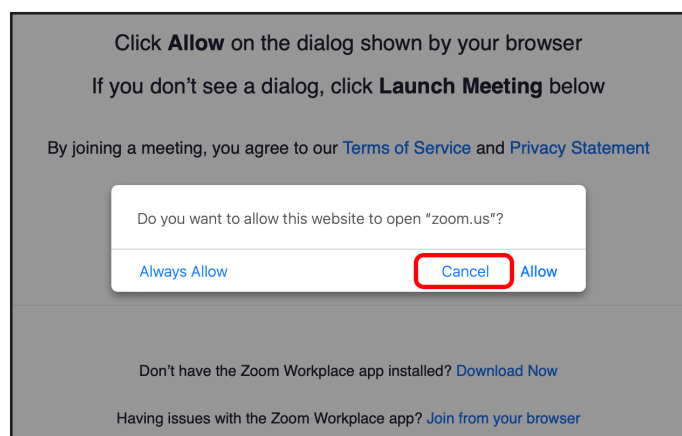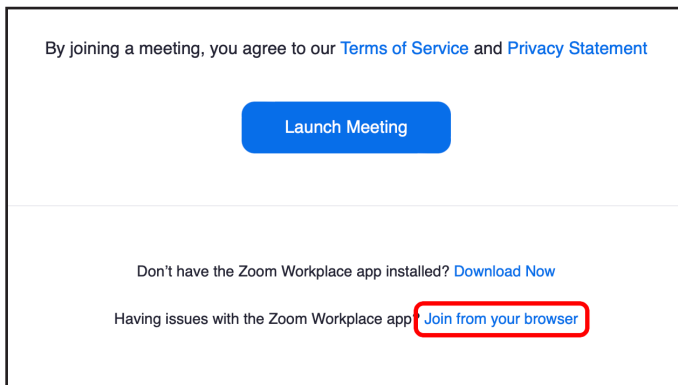Don't have the Zoom Workplace app installed? Download Now

2 Click the **Launch Meeting** button.

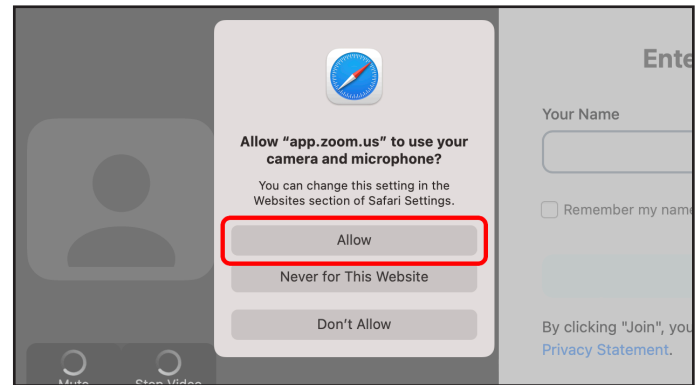**3** You'll be asked again (!) if you want to **Allow** or **Cancel**.

Click **Cancel**.

(If you compare the screenshot here with that in step 1 you'll see a new link has appeared which says "*Having issues with the Zoom Workplace app? Join from your browser.*")

Click **Allow** on the dialog shown by your browser

If you don't see a dialog, click **Launch Meeting** below

By joining a meeting, you agree to our Terms of Service and Privacy Statement

Do you want to allow this website to open "zoom.us"?

Always Allow   Cancel Allow

Don't have the Zoom Workplace app installed? Download Now

Having issues with the Zoom Workplace app? Join from your browser

4 Click the **Join from your browser** link.

5 Click **Allow** in the dialogue box that pops up.

6 Enter your **name** and then click **Join**.

NB if you don't enter your name the **Join** button will remain greyed out, not the blue you see here.

Once you've done this the dark area will then use your device's camera to display your image.

Clicking the Join button will take you to join me or notify you that we'll be starting soon.

I'll then appear once the session starts.